



## RURAL FUELS ANNUAL SERVICE CHECK

Don't forget to schedule your annual service check. To sign up, or for more information, call a Rural Fuels heating specialist at 203-261-3641.

Our annual service check includes\*:

- Test and adjust oil burner for maximum efficiency
- Clean and check electrodes and nozzle assembly
- Safety check of all operating controls
- Install new air filter, oil filter cartridge, burner nozzle
- Check oil tank
- Inspect combustion chamber and oil all motors on burners, fans and circulators as needed
- Clean and inspect flue pipe and inspect chimney base (where accessible)

\*Please note that Wi-Fi, digital programmable, internet access thermostats and ECM fan motors are not covered.

Customers are responsible for calling to schedule an annual service check once per coverage year. No credit will be issued or carried forward if customer fails to call and schedule an annual service check.

## TERMS AND CONDITIONS

The length of this agreement is one (1) year. The term may be mutually extended or renewed by the parties in writing.

Your account must be current to be covered by this service agreement. Nonpayment will result in a suspension or termination of coverage under this agreement. Overdue amounts will bear interest at the rate of one and one-half (1.5%) percent per month.

If the customer is in violation of any of the terms of this agreement at any time, Rural Fuels may terminate this agreement, without refund. Rural Fuels may also terminate this agreement due to any defective, deteriorated, or dangerous condition of, or related to, the heating system.

Rural Fuels will not be liable for any damages to the heating system unless caused by Rural Fuels, its agents or employees.

All service plan payments are non-refundable.

Rural Fuels will apply a 20% discount off standard labor rates and parts for any and all services performed that are not covered by this agreement. Discount does not apply to new equipment installations.

This agreement covers one (1) domestic type oil-fired unit only. It does not apply to the following equipment: Beckett NX, Buderus Log-O-Matic, Viessman Low NoX and domestic type units over 45 years old. We reserve the right to inspect and reject a system from coverage under this plan prior to issuing or renewing this agreement.

- Labor is covered only for the repair and replacement of covered parts. Rural Fuels does not guarantee the availability of any repairs or replacement parts.
- This agreement does not cover repair or replacement of obsolete parts such as certain controls, zone valves, circulators, combustion chambers, humidifiers and air cleaners which are not available through regular sources of supply.
- All parts listed under this agreement which are eligible for replacement will be replaced with equivalent parts.
- Part upgrades are not covered and will be charged accordingly.
- Initial repairs required to put the heating system in acceptable condition are not covered.
- This agreement does not cover parts or labor when failure is due to:
  - Lack of oil when delivery has been delayed due to delinquency in payments, or when customer is not on automatic delivery;
  - Customer leaving emergency switch in "off" position;
  - Failure of customer to maintain proper boiler water level or pressure;
  - Customer setting thermostat too low to call for heat and frozen pipes;
  - Water damaged parts; or
  - Any system failure or damage caused by, or resulting from, the actions of the customer, any third party or acts of God.

This agreement is void if all fuel requirements, service on any parts or equipment covered by this plan are purchased from any source other than Rural Fuels.

This agreement does not cover, nor does it create, liability for injury or damages resulting from failure of the burner, fuel lines, tank, or other equipment, or consequential damages resulting from delays or inability to supply parts caused by, or resulting from, any cause not within our control or at unattended dwellings.

There are no promises, terms, conditions, or obligations other than those printed herein, and this agreement contains the entire agreement of the parties hereto.



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## OIL HEATING SYSTEM EFFICIENCY OPTIMIZATION PLANS

### ALL PLANS INCLUDE:\*

- 🔥 Annual Service Check
- 🔥 Priority Scheduling
- 🔥 Parts Protection
- 🔥 24/7 Emergency Service
- 🔥 Labor
- 🔥 20% Discount on Repairs

\*EXCLUSIONS APPLY. SEE TERMS AND CONDITIONS FOR DETAILS.

# Rural Fuels

## Oil Heating System Optimization Plans

Rural Fuels, the area's leading full-service energy services provider, proudly offers a number of service plans to ensure your oil heating systems are optimized to run efficiently – giving you peace of mind and reducing your annual heating costs.

### OIL HEATING SYSTEM BASIC SERVICE PLAN

The Basic Service Plan is designed to help customers optimize their heating systems. This plan includes one (1) service check per year and also includes the repair or replacement of the following parts if they become defective due to normal wear and tear.

24V TRANSFORMER	FLARE FITTINGS
AIR FILTER (standard 1")	FUEL PUMP
AQUASTAT	FUSES (RELAY)
BLOWER BELT	HIGH LIMIT
BLOWER MOTOR (1/2 HP MAX)	IGNITION LEADS
BLOWER PULLEY	IGNITION TRANSFORMER
BURNER COUPLING	LOW LIMIT
BURNER FAN	NOZZLE (2/YEAR)
BURNER MOTOR (1/6 HP MAX)	NOZZLE ADAPTOR
BURNER TUBE	NOZZLE ASSEMBLY
BUSS BARS	NOZZLE LINE
CAD CELL	PRESSURETROL
CAD CELL RELAY	PRIMARY CONTROL
CIRCULATOR MOTOR (1/5 HP MAX)	PORCELAINS
DELAYED OIL VALVE	REVERSE AQUASTAT
ELECTRODES	SOLENOID VALVE
END CONE	STACK RELAY
FAN/LIMIT CONTROL	THERMOSTAT (HEAT)
FILTER CARTRIDGE (2/YEAR)	TOGGLE SWITCH
FIRE VALVE	TRIPLE AQUASTAT

**PLUS 20% DISCOUNT ON REPAIRS**

### OIL HEATING SYSTEM PREMIUM SERVICE PLAN

The Premium Service Plan for an oil heating system is a comprehensive service plan. This plan includes an extensive service check each year, and includes the repair or replacement of everything listed in the Basic Service plan plus the following parts if they become defective due to normal wear and tear.

AIR FILTERS (ALL)	GAUGE GLASS WASHERS
AIR SCOOP	HEAT VALVES
AIR VENT	HUMIDIFIER FAN
BAROMETRIC DAMPER	HUMIDIFIER FLOAT
BEARING ASSEMBLY	HUMIDIFIER MOTOR
BLOWER BEARINGS	HUMIDIFIER PAD
BLOWER ASSEMBLY	HUMIDISTAT
BLOWER MOTOR* (3/4 HP MAX)	LOW WATER CUTOFF
BOILER GAUGE	LOW WATER SWITCH
CIRCULATOR MOTOR (1/4 HP)	MIXING VALVE
CIRCULATOR COMPLETE	SAFETY RELIEF VALVE
COMBUSTION CHAMBER**	SMOKE PIPE (8" MAX)
DRAFT INDUCER MOTOR	STEAM VENT
DRAIN VALVE	THERMOSTAT* (DIGITAL)
ELECTRONIC AIR CLEANER	TRANSFORMER
EXPANSION TANK (#60MAX)	WATER FEEDER
FLOW VALVE	ZONE MOTOR
GAUGE GLASS	ZONE PANEL

**PLUS 20% DISCOUNT ON REPAIRS**

### OIL-FIRED WATER HEATER SERVICE PLAN

The Water Heater Service Plan can be added to the Basic or Premium Plans. This plan includes one service check and the repair or replacement of the following parts if they become defective due to normal wear and tear.

BURNER COUPLING	END CONE
BURNER FAN	FILTER CARTRIDGE (2/YEAR)
BURNER MOTOR (1/6 HP MAX)	FIRE VALVE
BURNER TUBE	FLARE FITTINGS
BUSS BARS	IGNITION TRANSFORMER
CAD CELL	LIMIT CONTROL
CAD CELL RELAY	NOZZLE (2/YEAR)
DELAYED OIL VALVE	NOZZLE LINE
ELECTRODES	T & P RELIEF VALVE (1/YEAR)

### PROPANE WATER HEATER SERVICE PLAN

The Propane Water Heater Service Plan can be added to the Basic or Premium Plans. This plan includes one service check and the repair or replacement of the following parts if they become defective due to normal wear and tear.

AQUASTAT	REGULATOR
BURNER	RELIEF VALVE (1/YEAR)
GAS VALVE	THERMOCOUPLE
PILOT TUBE	VENT PIPE (3 & 4")

#### \*/\*\* PARTS NOT COVERED:

\*Obsolete and/or out-of-production parts, including but not limited to: GE Parts & Buderus Lo-Nox Parts.

\*\*Standard wet-base boiler chambers up to four (4) sections only. Add \$350 + tax for wet-base boilers over four (4) sections and all warm air furnaces.